



FREE CASE ASSESSMENT — YOUR STEP-BY-STEP GUIDE

The Three Documents That Decide Your CRSC Case — And How To Get Them

Free CRSC case assessment · Three documents · About 30 minutes, all from your couch

You want a straight answer about Combat-Related Special Compensation — whether you have a case, and what it could be worth. We give that answer free. To do it, we need **three documents**, and you can send us all three **today**. This guide walks you through getting each one, click by click.

Your case assessment is free. No charge, no obligation, no commitment. We read every page you send, and if there is no case, we tell you so — free, no pitch.

THE WHOLE LIST — ABOUT 30 MINUTES TOTAL

- 1 · **Your DD-214** — any copy, front and back. *About 2 minutes — it is sitting in a drawer at your house right now.*
- 2 · **All of your VA claim decision letters** — every letter, every year. *About 10 minutes on va.gov.*
- 3 · **Your VA Blue Button report** — all record types, all dates. *About 15 minutes on va.gov.*

Email each one to intake@standfastvg.com as you get it — do NOT wait until you have all three. A phone photo is fine if the whole page is in the frame.

Stuck on any step? Call or text **(830) 266-7140**. That is not an inconvenience — that is part of the service.

That is the entire list. Not a first installment, not a starting point — these three documents are everything we need to tell you whether you have a case. If we take your case, a few more records may come later, and we will walk you through those one at a time, the same way this guide does.

WHY THESE THREE DOCUMENTS

Your **DD-214** shows your service dates, your grade, and — in Block 13 — your awards and badges, which is often where a combat-related case starts. Your **VA decision letters** list every rated condition and percentage; CRSC only pays on conditions the VA has rated, so these letters are the spine of the case. And your **Blue Button report** is where cases are won: the sentence proving a condition traces to combat, hazardous duty, or war-like training is almost always buried in a treatment note nobody has read carefully. We read every page.

BEFORE YOU START — ONE LOGIN

Documents 2 and 3 both live behind a single va.gov login. If you already sign in to va.gov, skip ahead. If not, set it up once (about 10 minutes):

1. Go to **va.gov**.
2. Click the blue **Sign In** button in the top right corner.
3. Choose **ID.me** or **Login.gov** and click **Create an account**.
4. Follow the prompts — you will confirm your email, set a password, and verify who you are. ID.me may ask for a live selfie with your phone. That is normal.

5. If the verification fights you, stop and call us at **(830) 266-7140** — we have walked many veterans through this exact screen.

DOCUMENT 1 · YOUR DD-214 (TODAY — 2 MINUTES)

What it is: your Certificate of Release or Discharge from Active Duty — the one-page record of your service.

Look here first: the out-processing folder, the safe or lockbox, wherever your birth certificate lives, or filed with your VA paperwork. Some counties record them at the courthouse.

1. Find your copy. Any copy is fine.
2. Photograph the **front and the back** with your phone — whole page in the frame.
3. Email both photos to **intake@standfastvg.com**.

Can't find it at home tonight? Don't let that stall the other two — the backup request is at the end of this document. Start it and forget about it.

DOCUMENT 2 · YOUR VA CLAIM DECISION LETTERS (TODAY — 10 MINUTES)

What they are: the letters the VA mailed you each time it decided a claim — they list every rated condition and its percentage.

1. Go to **va.gov** and click the blue **Sign In** button in the top right corner.
2. Sign in with ID.me or Login.gov.
3. Shortcut: type **va.gov/track-claims/your-claim-letters** into the address bar and press Enter.
4. You will see a list of your claim letters, newest first.
5. Download **every letter, every year** — do not pick and choose. More is better than less.
6. Email them all to **intake@standfastvg.com**.

If the page won't load: call the VA at **1-800-827-1000** and say: *"I need copies of all of my claim decision letters."* Can't finish tonight? Don't let that stall the other two.

DOCUMENT 3 · YOUR VA BLUE BUTTON REPORT (TODAY — 15 MINUTES)

What it is: a single PDF of your VA medical records. A few hundred pages is normal — and is exactly what we want.

1. Go to **va.gov** and sign in.
2. Shortcut: type **va.gov/my-health/medical-records** into the address bar and press Enter.
3. Click **Download your medical records reports**.
4. Check **every box** for record types, and set the date range to **All dates**.
5. Click **Download PDF**. It may take a minute or two to build — that's normal, don't close the window.
6. Email the PDF to **intake@standfastvg.com**. If it's too big to attach, reply to any email from us and drag the file into the message — Gmail will convert it to a link automatically.

If the download fights you: call the My HealtheVet help desk at **1-877-327-0022** (Mon–Fri, 8–8 Eastern) and say: *"I'm trying to download my full medical records report and the download isn't working."*

One note: Blue Button covers your **VA care only**. Your active-duty medical records are something **we** go after if we take your case — do not chase them now.

IF YOU CAN'T FIND YOUR DD-214 AT HOME

Start one of these, then forget about it and keep going on Documents 2 and 3:

1. **milConnect (1–2 business days, all branches):** go to **milconnect.dmdc.osd.mil** → **Sign In** (DS Logon) → **Correspondence/Documentation** → **Defense Personnel Records Information (DPRIS)** → **Personnel File** tab → **Request My Personnel File** → request the whole file → **Submit**.

2. **National Archives (2–4 weeks):** go to vetrecs.archives.gov → **Make a new request** → sign in with ID.me (the live selfie is normal). Questions: NPRC at **314-801-0800**.

- ☐ DD-214, front and back — sent
- ☐ All VA claim decision letters — sent
- ☐ VA Blue Button report, all types, all dates — sent
- ☐ ONLY IF NEEDED — DD-214 backup request started

WHAT HAPPENS NEXT

Send each document as you get it. We read **every page** — not a skim, every page. You get a straight answer within **24–48 hours** of the last document arriving: whether you have a case, what it rests on, and what we would do about it. And if there is no case, we tell you that too — free, no pitch.

A FEW THINGS THAT WILL SAVE YOU TIME

Send documents one at a time as you find them — momentum beats completeness. More is always better than less; never leave out a page because it seems unfavorable or boring. Phone photos are fine. And if any website fights you for more than a few minutes, stop and call us — **(830) 266-7140**.

ONE ACTION, TONIGHT

Go find the DD-214. It is almost certainly in a drawer, a folder, or a lockbox in your house right now, and it takes two minutes to photograph and send. Email it to intake@standfastvg.com — or book your free 15-minute review at **StandfastVG.com** and bring your questions. Stuck on anything: **(830) 266-7140**.
— The Standfast Team